

Ice Rental Cancellation Policy

IMPORTANT - NO REFUNDS FOR SUMMER ICE CANCELLATIONS

The Township of Seguin strictly enforces a **no-cancellation policy for all summer ice up to, and including, the Labour Day weekend**. Lessee will pay for all unused ice time & deposit will not be refunded.

WINTER ICE CANCELLATIONS

7 or more business days' notice – no charge

48hrs – 6 days' notice – lessee will be charged 25% of full fee

25hr-48hr notice – lessee will be charged 50% of full fee

0hr-24hr notice – lessee will be charged 100% of full fee

NOTE: Hockey Camps/Special events requiring large blocks of time (5 or more hours/day) require 30 days' notice to avoid penalty.

Cancellations must be made over the phone during business hours (Monday to Friday, 8:30am-4:30pm). Contact us at [705-732-4300](tel:705-732-4300) x810.

Ice Rental Terms and Conditions

1. In consideration of The Corporation of the Township of Seguin ("the Lessor") permitting the use of the Lessor's facility, the Lessee agrees to indemnify and save harmless The Corporation of the Township of Seguin, its agents, servants and employees from and against all suits, claims, proceedings, causes, proceedings, causes of action, demands, costs and expenses whatsoever arising by the acts or omissions of the Lessee, the Lessee's invitees or those others for whom the Lessee is responsible in law with respect to the Lessee's use of the facility.
2. The Lessor shall not be responsible for lost or damaged property owned or used by the Lessee, whether the lost or damaged property is under the care, custody and control of the Lessor or not.

3. A **25% deposit** is required in order to confirm booking for multiple use individuals, groups and schools unless otherwise arranged with the Lessor. Lack of payment will result in a cancellation of any further ice time until the account is paid in full.
4. For all ice rentals: **FULL PAYMENT is required prior to ice usage. Summer ice will require FULL PAYMENT by date given upon confirmation.**
5. Absolutely NO smoking in the Arena, including the dressing rooms as per the Smoke Free Ontario Act. Failure to follow this rule will result in loss of ice time for the next allotted time with no refund and/or total cancellation of the contract with the Lessee. **For leagues:** The guilty team will lose their next scheduled ice time and may lead to a ban from the facilities.
6. Absolutely NO alcohol in the Arena, including the dressing rooms, with the exception of a clearly visible Special Occasions Permit and a copy of permit provided to the lessor. Failure to follow this rule will result in loss of ice time for the next allotted time with no refund and/or total cancellation of contract with Lessee. **For leagues:** The guilty team will lose their next scheduled ice time and may lead to a ban from the facilities.
7. The Lessor recommends that the use of helmets and proper equipment be used when on the ice surface.
8. Cancellation Policy – As stated above.
9. All on-ice participants must be on skates. No shoes/boots, strollers, or toboggans/sleds permitted on the ice.
10. All rentals are based on a “50 minute hour”, unless otherwise arranged with the Lessor, to allow for the flooding, scraping, or cleaning of the ice surface. During this time, all persons must stay off the ice surface until such time that the resurfacing unit has left the surface and the gates have been closed.
11. The Lessee is to be allowed the use of one dressing room, unless otherwise arranged with the Lessor. All rooms must be vacated and left in a clean and orderly manner within 30 minutes after completing the ice rental. **The Lessee will be held responsible for any costs incurred for clean-up or repair.**

12. The Lessee agrees to notify all persons making use of the said rental of these terms and conditions and accepts full responsibility for compliance with the same.
13. The Lessor reserves the right to preempt ice time booked by the Lessee for special events. Consideration shall be given towards the impact on the Lessee.
14. The Lessor covenants to use its best efforts to provide an ice surface and related facilities suitable to the Lessee for the time periods contracted for but in the event the Lessor is unable to do so as a result of mechanical failure or some other case or causes over which it has restricted control, the Lessor shall not be liable to the Lessee for any damage of whatever nature or type, arising as a result of its inability to provide the facilities herein contracted for.
15. Non-compliance with the terms and conditions of this Agreement may result in the cancellation of the Lessee's function. The Lessor reserves the right to cancel any function in the facility at any time.
16. The Lessee acknowledges that he/she has read and understands all the terms of this agreement and is entering into this agreement voluntarily and has been provided a copy of the agreement.
17. Personal information is collected under the **Municipal Freedom of Information and Protection of Privacy Act**, RSO 1990 and regulations thereunder and will be used to reserve ice time for the applicant(s).

Signature: _____ Date: _____